

NORTH ORANGE COUNTY COMMUNITY COLLEGE DISTRICT JOB DESCRIPTION

Job Title:	Production Center Specialist	Range:	29
Date Revised:		Date Approved:	April 8, 2003

PRIMARY PURPOSE

This position is responsible for overseeing and participating in the daily operation of a District mailroom and performing duplication services. Depending on where incumbents are located, the emphasis of the job functions may be different (mailroom vs. duplicating).

ESSENTIAL FUNCTIONS

Examples of essential functions are interpreted as being descriptive and not restrictive in nature.

1.	Operates a variety of duplicating equipment such as high-speed copiers, bindery equipment, booklet makers, labeling machines, online collators, and electric staplers; performs routine clerical duties such as typing forms and memos, answering telephones, and maintaining files.
2.	Oversees and participates in the receiving, sorting, labeling and distribution of U.S., campus and inter-District mail and other packages and materials; coordinates bulk and metered mail processing; assists in the distribution of payroll checks.
3.	Operates mailroom-related equipment including postage meters and scales; determines appropriate postage fees.
4.	Processes incoming and outgoing packages via delivery services (e.g., Federal Express, UPS); determines correct fees; maintains package pick-up schedules.
5.	Provides information in person and via telephone to District personnel, faculty, and students regarding mailroom and U.S. mail and delivery service regulations and procedures.
6.	Receives, prepares and schedules materials for reproduction; coordinates timely and proper reproduction and delivery; tracks materials and maintains budget records.
7.	Verifies computations for printing charges; verifies hourly time sheets; separates, arranges and verifies postage budget numbers.
8.	Sorts and distributes mail; assigns, types and marks mailboxes and assigns combination cards; marks and alphabetically shelves various instruction books.
9.	Maintains a variety of records related to mailroom activities; prepares reports as required including billing and duplicating reports; compiles data and prepares duplicating center statistical reports, prepares purchase orders, service requisitions and payroll lists.
10.	Trains and provides work direction and guidance to others as directed.
11.	Learns and applies emerging technologies and advances as necessary to perform duties in an efficient, organized, and timely manner.
12.	Participate in District/College efforts to increase the diversity of faculty and staff and to address student achievement gaps; active assistance in the creation of a welcoming and inclusive work and educational environment; attend and participate in diversity, equity and inclusion trainings and events.
13.	Performs related duties as assigned.

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OTHER FUNCTIONS

WORKING RELATIONSHIPS

The Production Center Specialist maintains frequent contact with various District departments and personnel, faculty, students, and outside agencies and vendors.

EDUCATION AND EXPERIENCE

Minimum Qualifications

High school diploma or GED

Minimum two (2) years increasingly responsible experience involving mail room and duplication activities
Commitment to diversity. All applicants must have demonstrated sensitivity to and understanding of the diverse academic, socioeconomic, cultural, disability, gender, gender identity, sexual orientation, and ethnic backgrounds of community college students, faculty and staff. The applicant must be able to demonstrate how their experience with these factors relates to successfully achieving the goals of the position.

Desirable Qualifications

Prior experience in approaching work and interactions with colleagues and/or students in an equity minded manner. Ability to provide an inclusive and welcoming work/educational environment.

KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of duplicating equipment operation and scheduling

Knowledge of procedures and practices of U.S. Postal Service

Knowledge of current postal rates

Knowledge of record-keeping techniques

Knowledge of District organization, operations, policies and objectives

Knowledge of various computer software applications

Ability to operate mail room related equipment including postage meters and scales and determine postage fees

Operate office and duplicating equipment such as calculators, copiers, bindery equipment and electric stapler, etc.

Ability to maintain records and prepare reports

Ability to read, interpret, apply and explain rules, regulations, policies and procedures

Ability to read labels and sort mail and other printed materials quickly and accurately

Ability to add, subtract, multiply and divide quickly and accurately

Ability to train and provide work direction to others

Ability to plan, organize and prioritize work

Ability to meet schedules and time lines

Ability to understand and follow oral and written directions

Ability to communicate effectively, both orally and in writing

Ability to establish and maintain effective working relationships with others

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SPECIAL REQUIREMENTS

WORKING CONDITIONS

District mail and duplication room; subject to lifting (up to 50 pounds unassisted), pushing, carrying and pulling; exposure to fumes from chemicals used in printing process; extended standing and walking.
